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London Northwestern & West Midlands Railways

Sustainability Policy

At London Northwestern and West Midlands Railways (LNWMR), we are committed to operating as a sustainable and responsible business. Our key strategic objective is to enhance social value, protect the environment, support local economies, and deliver a resilient rail service.

This policy outlines our strategic approach to sustainability and aligns with national and global goals, including the UK's Net Zero strategy and the UN Sustainable Development Goals (SDGs). Our approach is guided by our KiS Objectives - *Keeping it Simple... to be Sustainable* - through four actions: Save, Adapt, Reduce, Empower, and delivered through four strategic sustainability pillars: Planet, People, Prosperity, and Partnership.

To achieve our objectives, we are committed to:

- **Planet**: Achieving Net Zero Carbon Rail, improving air quality, reducing noise, and building climate resilience. We will restore nature, reduce waste, and protect water resources while managing climate-related risks to ensure long-term environmental sustainability. Further details on our environmental commitments can be found in our Environmental Policy.
- **People**: Creating a culture of sustainability and designing a people-centred rail experience. We will place rail at the heart of communities, promote diversity and inclusion, ensure health, safety, and wellbeing, and uphold ethical labour standards. We will also continue to invest in fair employment, training, and accessibility.
- **Prosperity**: Driving economic development through career opportunities, smart investments, and seamless travel. We will prioritise operational efficiency, integrate sustainability into decision making, and support local economies and SMEs through sustainable procurement.
- **Partnership**: Collaborating with colleagues, customers, communities, suppliers, and other stakeholders to share knowledge, drive innovation, and build a resilient sustainability ecosystem.
- **Governance and Accountability**: Defining clear roles and responsibilities across the organisation, with the Sustainability Board playing a central role in embedding sustainability. We will monitor, report, and review sustainability performance regularly, supported by internal and external audits, external assurance, and stakeholder engagement.
- **Continuous Improvement**: Setting SMART objectives and KPIs aligned with our strategic pillars and KiS Objectives. We will encourage feedback and innovation to drive ongoing progress.

I will review this policy annually and it will be brought to the attention of all relevant stakeholders.

Ian McConnell
Managing Director
June 2025

KiS
Keeping it Simple... to be Sustainable