

WMT Transport Integration Forum

LNR South

1 October 2020

Rebecca Preece – Integrated Transport and Accessibility Manager



West
Midlands
Trains

Agenda

1300	Introductions
1305	TIF scope and structure
1310	New timetable and COVID update
1325	Stations as places project update
1340	Questions
1350	Cycle schemes update
1400	Minor Works opportunities 2020/2021
1410	Partnerships update
1420	Questions

The WMT team

- **Rebecca Preece** – Integrated Transport & Accessibility Manager
- **Rachel Evans** – Stations as Places
- **Lawrence Bowman** – Customer Experience Director LNR
- **Vicky Cropper-Clarke** – Head of Stakeholder and Community – LNR
- **Sarah Higgins** – Head of stations - LNR
- **Francis Thomas** – Head of Corporate Affairs
- **Sian Sansum** – PR and Public Affairs Manager

What will these forums cover?

Timetabling

Commercial
partnerships

Improving rail-
bus links

Marketing and
promotional
activities

Customer
information
developments

Station Travel
Planning

Cycling
initiatives

Minor works
improvements

New trains

Two forums

TIF Midlands and North

- West Midlands Railway services
- London Northwestern Railway services north of Rugby

TIF LNR South

- London Northwestern Railway services south of Rugby

The substantive content of both forums will be the same but with a focus on the different geographic areas.

Please let us know if you would like an invite to the other forum as well as or instead of this one

Meeting frequency

Meetings will take place quarterly
Virtually on Teams until further notice.

Proposed plan for 20/21:

- **Oct** – regional meetings
- **Jan** – regional meetings
- **April** – network wide meeting - TBC
- **July** - TBC

WMT business update



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Timetable changes

- New timetable introduced on 7 September
- Capacity is now at 95% of pre-Covid levels
- Not returning to pre-Covid timetable
- Focus is on reliability
- Our investment programme continues



New service summary

- Fewer services than pre-COVID timetable, but longer trains
- 95% capacity maintained – although passenger numbers are around 25% of pre-Covid levels and falling as restrictions increase
- More trains starting from Birmingham New Street to improve performance



New electric trains – class 730

- Our all-new electric class 730 trains being manufactured in Derby by Bombardier.
- These will start to come into service on WMR later in 2021 and during 2022 for LNR services.
- The first WMR train is now on test in Velim, Czechia and is returning to the UK later in October 2020.

New electric trains – class 730

- **LNR services**
- There will be 45 of these brand-new trains in 3 and 5 car formations
- Increasing capacity on the West Coast Mainline

New electric trains - class 730

- Plan is to schedule a **new trains virtual event** for stakeholders early in 2021
- A visit with Andy Street, West Midlands Mayor took place on Tuesday 8th September to demonstrate WMT's ongoing investment in future services.



Stations as Places



Rachel Evans



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SaP – The essential ingredients

- Looking at the **whole station** and its place and position in the community
- Developers
- Stakeholders
- Local authority
- Community
- Business
- Customers

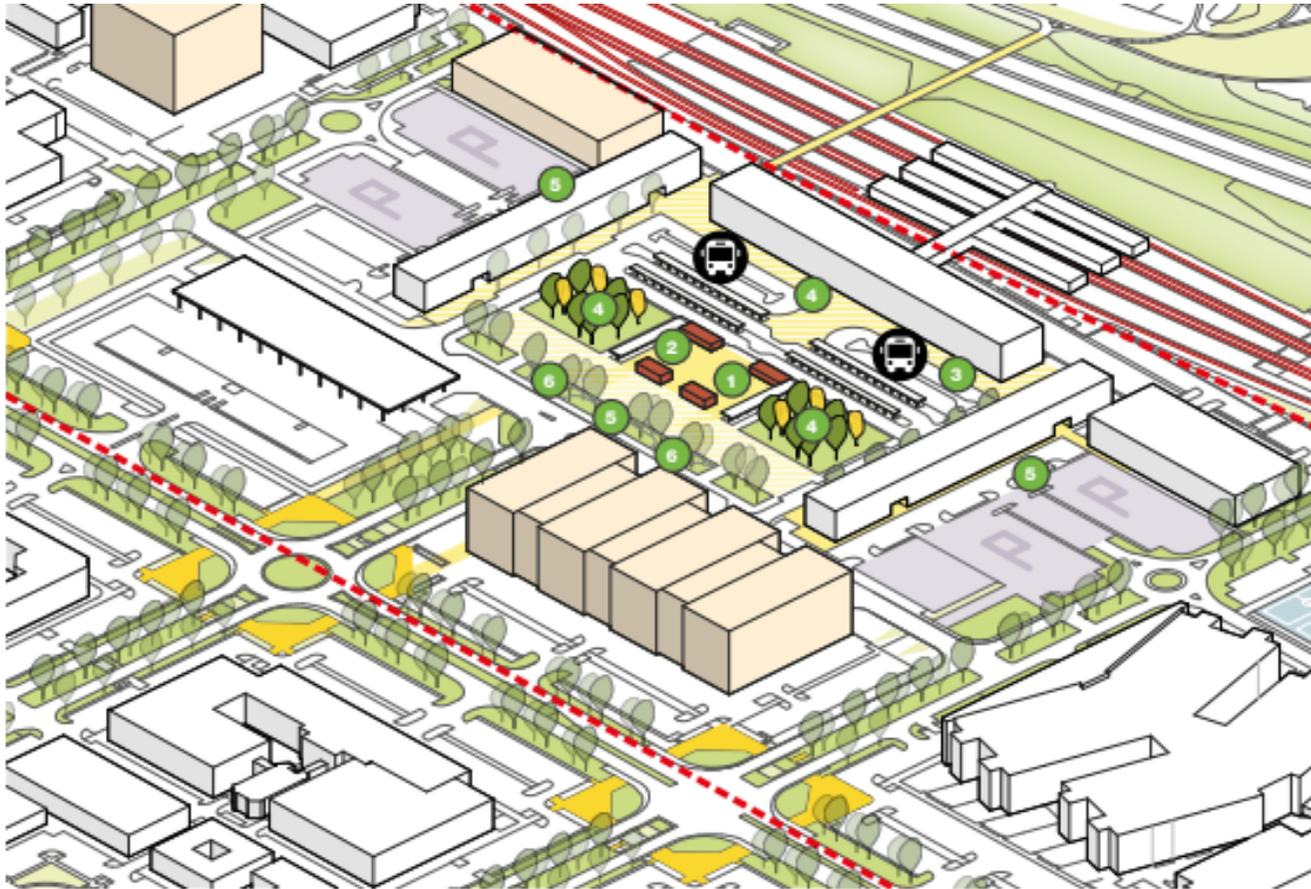


SaP – How it is evolving

- WMT's commitment to station travel plans)
- Development and commercial potential (connectivity between stations and developments)
- Public realm and masterplan approach
- 'Pooling' schemes & funding
- **Opportunity prospectus** for each station
- Covid-19 rethinking and recovery



Looking at the whole picture



Station
boundary

Immediate
station
environment

Wider
catchment

Community
and social
value

SaP – How we are doing it



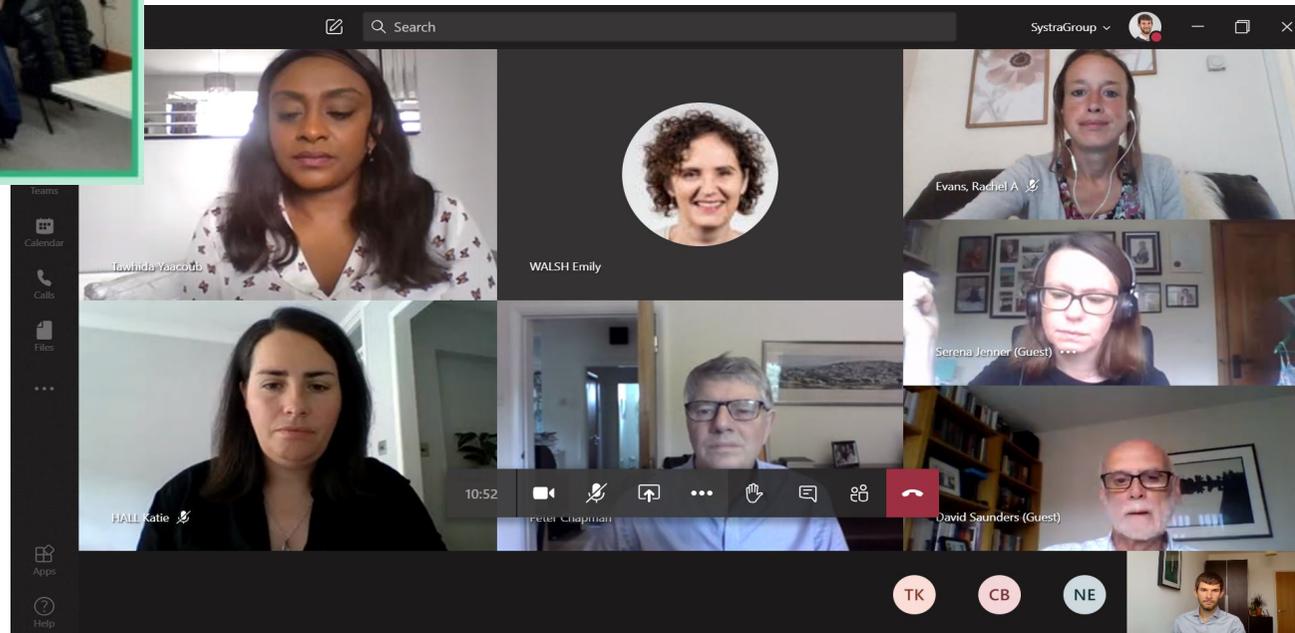
Stakeholders:

- Known development taking place in the station vicinity
- Surveys/data/plans that already exist which might help with a prospectus
- Practical ideas/aspirations/insights and opinions
- Station neighbours and community engagement

Data:

- Station travel survey
- Audit of station/surrounding area
- 'Last mile/ first' mile walking & cycling audits
- Rail industry and Local Authority datasets

Community Led approach



SaP Status Update

Completed Prospectuses - 21

Abbey Line – 7 stations

Marston Vale Line – 10 stations

Milton Keynes Central

Cheddington

Tring

Hemel Hempstead

In Progress – 3

Tamworth

Wilnecote

Atherstone

Soon to Start - 2

Bletchley

Watford Junction

Station Spotlight – Milton Keynes Central

- **Collaborative working** to deliver improvements quickly!
- Joining up of funding pots
- Mobility hub
- Station Square
- Community & business station adoption



Getting involved

accessibility@wmtrains.co.uk

Rachel Evans

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07803 260991

Rebecca Preece

Rebecca.Preece@wmtrains.co.uk
07583 017619



Cycle schemes update



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Cycling initiatives

- Over 700 cycle spaces installed already
 - Currently reassessing our list of stations before committing to any further schemes
- Annual cycle schemes plan and associated budget
- Third party funding opportunities



Cycle schemes plan

- The Cycle Schemes programme is designed to support creative and innovative solutions on the cycling network
- The Cycle Schemes Plan covers
 - Marketing and promotion opportunities
 - Ways we can encourage behaviour change
 - Opportunities for customer portals

We want encourage more people to make cycling a natural choice for short journeys, or as part of a longer journey!

Cycle schemes budget

Funding can be made available for:

- Delivery of and/or the proactive promotion of bike hire schemes
- Enhancing the public profile of cycling
- Adding value to developers' work to better connect housing and commercial schemes to stations;
- Partnering with SMEs and independent bike shops etc to provide localised hire and maintenance solutions;
- Investment in technology to enable customers to hire more easily

Lime Bikes

- Milton Keynes launched the country's first fleet of Lime-E electric-assist bikes in November 2018.
- 100 bikes in total
- Located and paid for in an app
- Station is one of a number of docking areas
- Discussions have been had about hosting in other nearby locations
 - Hemel Hempstead, Wolverton, Bletchley



Opportunities for third party funding

- We have an obligation to pursue third party funding opportunities to enhance our cycle parking provision.
- Some usual funding streams not available this year
- An information leaflet will soon be available which outlines our cycling initiative and third party funding opportunities to share with partners

Third party funding examples

Watford Junction – Beryl Bikes

Worcester Foregate Street – Network Rail funded cycle hub as part of the Railway Arches scheme

Oakengates - new cycle parking – application has been submitted via Telford and Wrekin council for DfT Emergency Active Travel Fund monies

Minor Works opportunities

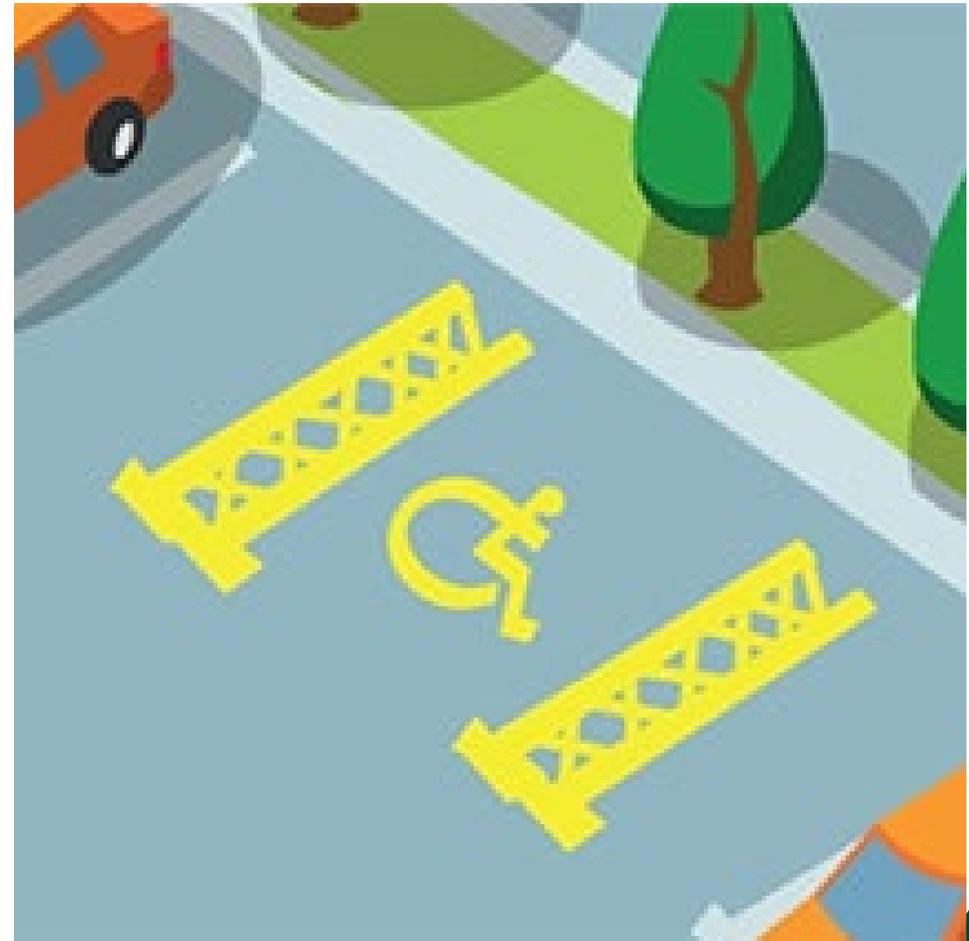
More info – accessibility@wmtrains.co.uk



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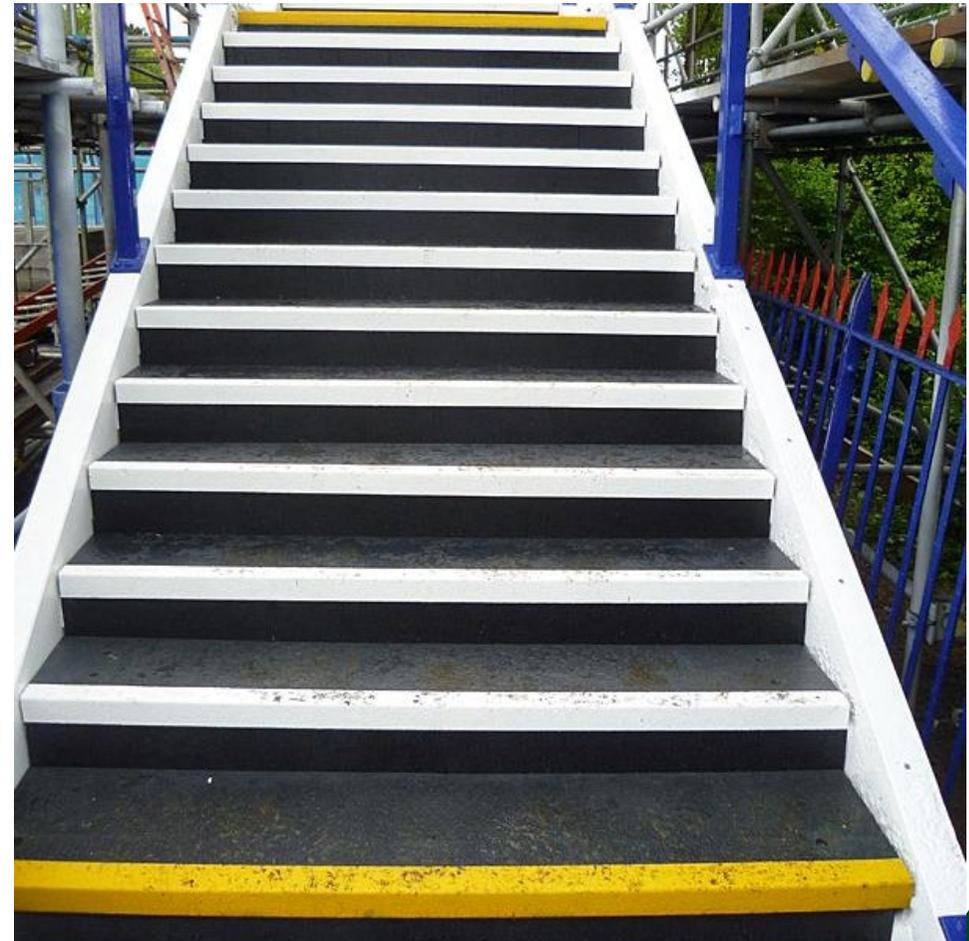
What is the “minor works” scheme?

- Must spend £329,000 a year
- Station accessibility only
- Small scale alterations
- Strict list of what it can be spent on
- Welcome your suggestions!



Examples of ‘minor works’

- Accessible WC fittings
- Signage
- Handrails
- Step nosing
- Step tactiles
- Induction loops
- Dropped kerbs
- Blue badge markings



What are NOT minor works

- Not replacement
- Not repair (eg worn contrast nosing)
- Not tactile platform edge
- Major works (eg accessible WC plumbing or making bigger)



Do you have any nominations?

- Please email Accessibility@wmtrains.co.uk
- As soon as possible for this programme
- All year round, every year



Partnerships

More info - Tim Bullock – Sales and Partnership manager

tim.bullock@wmtrains.co.uk



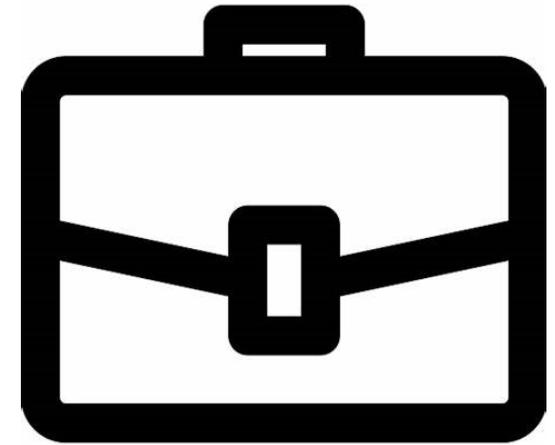
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Just Business

Our new Business Travel product - due to go live imminently.

The product allows partner businesses to save money on their rail travel, as well as reducing the hassle involved in booking and managing travel.

Contact tim.bullock@wmtrains.co.uk for more info.



Students

- We have sold more Student Season Tickets for this recent Autumn term than we did pre-COVID
- We are in regular contact with schools and colleges to monitor capacity impact of students returning

GET UP TO
50% OFF



**Any
Questions?**



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Next meetings

- TIF Midlands and North
 - Wednesday 13 January
 - 1300 - 1430

- TIF LNR South
 - Thursday 14 January
 - 1300 - 1430

Contacts

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Minor works submissions

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